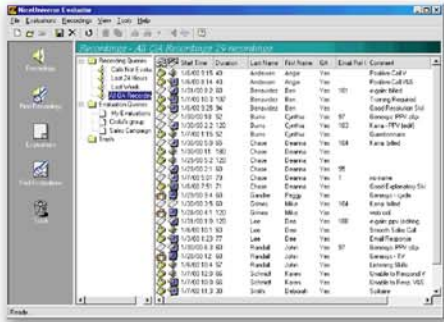


The powerful dependable one-box recording solution.

NICE Systems, the most comprehensive quality management solution available



Public Safety Answering Points require a record of every emergency interaction. Emergency calls from any person, radio transmission between public safety forces in the field, or any other interaction need to be reliably recorded and stored for multiple reasons, such as court evidence records, debriefing or training your call takers and dispatchers.

Unmatched results in technology

NiceCall is the unmatched result of combining the strong NiceLog technology, the top-selling voice recorder in the industry, and Wordnet's extensive deployment in public safety. This is a complete one-box solution and it's designed to make the most out of your investment by providing a full-featured system with low maintenance requirements.



Resilience and Reliability

NiceCall minimizes system failure and allows continuance of operation including support of dual archiving devices for mirroring or sequential archiving, support or redundant power supply options and support of RAID1. In addition, comprehensive system and fault alarms are available to monitor performance and to notify users of fault conditions.

Simple Replay

The NICE Query application allows an authorized user to search and replay calls and radio transmissions very simply by entering values for either one field, such as: date, time, channel name, comment, etc., or for a combination of several fields. The user can save the search query and annotate free text comments to a specific audio record for quick future reference. NiceCall operates with MS SQL database, making it easy to locate specific calls and transmissions.

A robust and reliable voice recording solution

The NiceCall system is especially designed to meet public safety needs of small to medium size sites. Combined with user friendly and easy to use applications, it is the most powerful solution in the market.



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